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## CUSTOMER SERVICE REPRESENTATIVE

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### English Skill Check 1 2

### English Skill Check 2

Answers will vary depending on the conversation with the bank employee. Answers should be clear and use proper grammar, spelling, and punctuation

### Technology Skill Check 1 \$2,650.00

Name	City/State	Total	Total	Credit Available
		Amount Owed	Credit Allowed	
Bateman, Alison	Malvern, NY	\$2,300	\$5,000	\$2,700
Bateman, Arlene	Milwalton, WS	\$1,500	\$7,500	\$6,000
Bateman, Andrea	Milwaukee, WS	\$3,350	\$6,000	\$2,650
Bateman, Andrew	Milwaukee, WS	\$1,250	\$5,500	\$4,250

### Technology Skill Check 2

1. No, 2. Yes, 3. No, 4. 30 days